



If you are not satisfied for any reason with your purchase, return it within 30 days for a refund, replacement, or substitution. This applies to in-stock items only. See more details below. All returns must be in new, unused condition and must be in their original manufacturer's product packaging. If you would like to make a return after 30 days, we may offer a replacement, exchange, or refund less a 20% or more restocking fee on a case-by-case basis at our discretion.

FOR ALL RETURNS OR EXCHANGES: a Return Processing Fee of \$11.00 will be charged for each returned package so consolidation is important. Items will be credited to their original form of payment so long as they arrive in our warehouse within 30 days of their shipping date and meet the criteria below.

TO BE ELIGIBLE FOR RETURN, items must be received by us in their original purchase condition including original product packaging, manufacturer's container, documentation, warranty cards, manuals, and all accessories. Any item you receive with tags attached must be returned with those tags intact and still attached. All packaging, including the manufacturer's containers, must be unmarked and not defaced in any way. Items purchased as part of a set or multi-pack may not be returned individually.

ALL ITEMS ARE SUBJECT TO INSPECTION: All items returned to us are the customer's responsibility until they reach our facility. We highly recommend shipping insurance and a tracking number for all returns. If you prefer a replacement to a refund, the new item will be shipped to you at your cost. We cannot be held responsible for any package that is lost in transit or that arrives damaged. **PLEASE INSURE YOUR RETURN.**
Blank Cartridges **MUST** be shipped via UPS GROUND.

RETURN FORM ON BACK



CUSTOM SHOP ITEMS AND OTHER CUSTOMIZED ITEMS ARE NOT ELIGIBLE FOR RETURN.

This includes, but is not limited to, custom collars, nameplates attached to any item other than an in-stock collar, loose nameplates, or an item altered in any way by us for you. The value of a nameplate will not be reimbursed in any form.

OTHER ITEMS NOT ELIGIBLE FOR RETURN

- Special Order Items
- Made-To-Order Items
- Items marked "Final Sale" or Close-Out Items
- Books, DVDs, Electronic Media of any kind
- Whistles and Calls
- Loose Nameplates or Traveling Nameplates
- Stainless Steel Nameplates or Name Tags
- Toys, Chews or Treats

RETURN FORM ON BACK



RETURN TO
DOGS UNLIMITED
RETURNS & EXCHANGES
812 BASELINE PLACE #2
BRIGHTON, CO 80603

FOR YOUR PROTECTION, ALL PACKAGES SHOULD BE INSURED, REGARDLESS OF WHICH RETURN METHOD YOU USE. DOGS UNLIMITED IS NOT RESPONSIBLE FOR ANY PACKAGE THAT IS LOST IN TRANSIT OR ARRIVES DAMAGED
BLANK CARTRIDGES MUST BE SHIPPED VIA UPS GROUND

Contact Us: 800-338-3647 | customerservice@dogsunlimited.com
Send Returns to: 812 BASELINE PLACE #2 BRIGHTON CO 80603

RETURN/ EXCHANGE FORM

PLEASE READ OTHER SIDE FOR OUR RETURN POLICIES.
NOT PROVIDING ALL REQUESTED INFORMATION MAY RESULT
IN A DELAY IN PROCESSING YOUR EXCHANGE OR REFUND.

1) BEGIN WITH YOUR ORDER OR INVOICE NUMBER

2) CHOOSE WHICH ACTION YOU WANT US TO TAKE

EXCHANGE REFUND

3) PROVIDE YOUR NAME, ADDRESS, AND DAYTIME TELEPHONE NUMBER

4) WHERE SHOULD WE SHIP YOUR EXCHANGE IF DIFFERENT FROM YOUR ORIGINAL ORDER

YOUR NAME		NAME	
BILLING ADDRESS		SHIPPING ADDRESS	
CITY, STATE, ZIP		CITY, STATE, ZIP	
DAYTIME PHONE		DAYTIME PHONE	

5) DESCRIBE WHAT YOU ARE RETURNING

Return Item Number	Description	Quan	Size	Price

6) PLEASE LET US KNOW WHY IT DIDN'T WORK OUT FOR YOU

CREDIT CARD *
NUMBER USED FOR
ORIGINAL PURCHASE

Expiration
Date

* If you would rather have us call to get this number, write, "Please Call" in this box.

** Provide number for ALL returns and exchanges. Failure to do so will result in delays in processing your transaction.

3 Digit Code
on Back of Card
or

4 Digit Code
above card #
for American Express

8) TELL US WHAT YOU WOULD LIKE IN EXCHANGE

Exchange For Item Number	Description	Quan	Size	Price

ITEMS NOT ELIGIBLE FOR RETURN

- Custom Items
- Customized Items
- Special Order Items
- Made-To-Order Items
- Items marked "Final Sale" or Close-Out Items
- Books, DVDs, Electronic Media of any kind
- Whistles and Calls
- Loose Nameplates or Traveling Nameplates
- Stainless Steel Nameplates or Name Tags
- Toys, Chews or Treats
- Sterile Items such as First Aid items and others

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